

GRADE XI
Hospitality Management

Model questions

विद्यार्थीले सकेसम्म आफ्नै शब्दमा उत्तर दिनुपर्नेछ । दायाँ किनारामा दिइएको अङ्कले पूर्णाङ्क जनाउँछ ।

Candidates are required to give their answers in their own words as far as practicable. The figures in the margin indicate full marks.

Time : 2 Hrs.

Full Marks: 50

Group: A

Write Very short answer to the following Questions.

9x1=9

1. Define hospitality.
2. Mention the basic components of tourism.
3. Write a way which helps to increase the day of living for tourist in Nepal.
4. Write any one importance of chain hotel.
5. List out any two key positions of hotel industry.
6. Classify hotel on the basis of its location.
7. List out any two personal skills of hospitality workforce.
8. Write an importance of market in tourism.
9. Define 'tourism brand'.

Group: B

Write Short answer to the following Questions. 5x5=25

10. State the importance of amenities in tourism.
11. Describe briefly the traits and attributes required for hospitality services.
12. Briefly examine the functions of front office department.
13. What is organisation chart? Draw an organisation chart of large hotel.
14. Explain the role of service in hospitality industry.

Group: C

Write Long answer to the following Questions. 2x8=16

15. Define hospitality and explain its nature and characteristics.
16. Examine the factors affected to the growth and development of hospitality industry in Nepal after 1950 A.D.

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